

Privacy Statement

As of August 1, 2002 We at McKesson Corporation are committed to maintaining the privacy and security of our customers' personal information on www.mckesson.com. Through this privacy statement, McKesson wants to assure you of our commitment to privacy and security.

Our privacy philosophy is based on the concept of fair information practices. This means we provide our associates with notice of how we manage information so that they can have a more informed understanding of how we operate.

This privacy statement is intended to inform our customers about how we collect, use, share and protect their information on www.mckesson.com. We have established the following principles that govern our information practices:

- If we collect information from or about you, we will tell you what information is being collected, how, by whom, and for what purposes.
- We will give you options about how the personal information that you provide us may be used.
- We use recognized industry safeguards to protect customer personal information from unauthorized access or use.
- You will have the opportunity to update your personal information that you have provided to us. We will also take steps to make sure that any updates that are provided are processed in a timely and complete manner.
- We will tell you how you can contact us regarding our privacy statement and practices.

If we collect information about you, we will tell you what information is being collected, how, by whom and for what purposes.

Through this statement and our Web pages, we let you know what types of information we collect from and about you, the types and intended uses of such information, and the types of third parties to whom the information may be disclosed. If we collect information from you, we clearly identify the information that is necessary to fulfill your request and the optional information that is used to deliver tailored information to you.

When you visit our site, we may collect information about your use of our site through "cookies". Cookies are small bits of information transferred to your computer's hard drive that allow us to know how often someone visits our site and the activities they conduct while on the site. The information collected by cookies allows us to monitor how our customers are using our Web site. If you simply want to browse, you do not have to accept cookies from us. However, if you wish to take advantage of specific services offered online, we may require you to accept cookies placed by a third party supporting this activity on our behalf.

McKesson may also release personal information in the event that we are legally compelled to do so (i.e., through a court order, subpoena, etc.).

We will give you options about how the personal information that you provide us may be used.

We will never sell your personal information to an outside marketing firm. Before we use your personal information for any purpose, we will give you choices about whether or not to allow us to engage in that use. To exercise this choice, we will allow you to notify us of your preferences during the information collection process.

Information from or to McKesson, including those companies that provide support services to us, will be required to adopt and comply with the principles and objectives of this policy. In other words, if there are third parties that process McKesson data, we will require them to comply with McKesson privacy policies and not use our customer information for any purpose other than to fulfill their business obligation.

We use recognized industry safeguards to protect personally identifiable information from unauthorized access or use.

We will employ industry recognized security safeguards to protect the personally identifiable information that you have provided to us from loss, misuse and unauthorized alteration. If you are required to transmit sensitive information (such as social security and/or credit information) to us through our Web site, we will provide you access to our secure server that allows encryption of your data as it is transmitted to us.

We will protect personally identifiable information stored on the site's servers from unauthorized access using commercially available computer security products (e.g., firewalls), as well as carefully developed security procedures and practices.

We will let you update your personal information that you have provided to us. We will also take steps to make sure that any updates that you provide are processed in a timely and complete manner.

If we collect personal information through this site, we will maintain the information and allow you to update it at any time. We will continue to work on better methods of accessing your information to increase your access to it for update purposes.

We will tell you how you can contact us regarding our privacy statement and practices.

If you have any questions about this privacy statement, our information handling practices, or any other aspects of your privacy, please send an e-mail to privacy@mckesson.com or call us at 1-800-305-0730. Our mailing address is: One Post St., San Francisco, CA, USA 94104, ATTN: Privacy Officer.

We retain the flexibility to update this policy.

McKesson may periodically update this policy to describe how new Web features may affect our use of your information and to let you know of new controls and features that we may provide you. McKesson will NOT apply changes to this policy retroactively to information McKesson has previously collected.

Pharmacy Retail Solutions Addendum.

As a key provider of services and technology to our Retail Pharmacy Solutions programs the following retail Privacy Statements pertain to their customers.

- Any Personally Identifiable Information that you share with us will be kept strictly Confidential between you, us, and the participating pharmacist of your choice.
- When you Register you will be given the option of receiving Additional Information about new products and wellness information. You may choose not to receive this information at

- the time you register, or by modifying your account after registration.
- Our site may contain ads links outside of McKesson's control. In these cases, please see that companies Privacy Policies for their privacy practices. Note that these sites may use their own cookies and may collect information you submit on that company's site. If you are concerned about how your personal information might be used or protected by a third-party in a co-branded service, we encourage you to become familiar with that company's privacy policy before using the service.

If you have any additional questions about the online privacy policies of Valu-Rite.com, HealthMart.com, or RetailHealthcare.com, you may contact us by e-mail at Retail.Marketing@McKesson.com. Our mailing address is: Retail Marketing Department, McKesson Corporation, One Post Street, San Francisco, CA 94104. This site is owned and operated by McKesson Corporation.

HIPAA at McKesson

As a key provider of services and technology to the healthcare industry, McKesson Corporation and its affiliated companies collectively, ("McKesson") are implementing programs to address the transaction standards, and the privacy and security implications of the rules promulgated pursuant to the Health Insurance Portability and Accountability Act of 1996 ("HIPAA"). To learn more about HIPAA at McKesson, visit:

http://www.mckesson.com/wt/tert.php?page_name=hipaa